1 2 3 4 5	CHARLES D. JENKINS - SBN 114897 DAN D. KIM - SBN 212577 JENKINS GOODMAN NEUMAN & HAMILTON LLP 417 Montgomery Street, 10 th Floor San Francisco, California 94104 Telephone: 415-705-0400 Facsimile: 415-705-0411 DAVID L. HARTSELL - Appearing <i>Pro Hac Vice</i> MCGUIREWOODS, LLP				
7 8 9 10	Facsimile: 312-849-3690 Attorneys for Defendant AMERICAN CORRECTIVE COUNSELING SERVICES, INC.				
11	IN THE UNITED STATES DISTRICT COURT				
12	FOR THE NORTHERN DISTRICT OF CALIFORNIA – SAN JOSE DIVISION				
13 14	ELENA DEL CAMPO, et al.	N. C.01 01151 INV DVT			
15	Plaintiffs,	No. C 01-21151 JW PVT			
16 17	vs. AMERICAN CORRECTIVE COUNSELING SERVICES, INC., et al.	DEFENDANT'S ANSWER TO AMENDED CONSOLIDATED COMPLAINT			
18	Defendants.	JURY TRIAL DEMANDED			
19	Defendant AMERICAN CORRECT	IVE COUNSELING SERVICES, INC. ("ACCS")			
20		•			
21	hereby answers the complaint of plaintiffs ELENA DEL CAMPO, et al., as follows: 1. Defendant admits that plaintiffs purport to bring this action on behalf of				
22					
23	themselves and all others similarly situated, and on behalf of the general public. Defendant				
24	admits that it operates in several California counties, and in counties throughout the United				
25	States. Defendant denies the remaining allegations contained in paragraph 1.				
26	2. Defendant denies that subject matter jurisdiction exists in this case under either				
	-1- DEFENDANTIS ANSWED TO AMENDED CONSOLIDATED COMPLAINT				
	DEFENDANT'S ANSWER TO AMENDED CONSOLIDATED COMPLAINT				

Jenkins Goodman Neuman & Hamilton LLP 417 Montgomery St. 10th Floor San Francisco, CA 94104 28 U.S.C. §1331 or 15 U.S.C. §1692k(d) or, even if it did, that the court should exercise

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supplemental jurisdiction pursuant to 28 U.S.C. §1367 over plaintiff's state law claim(s). 3. Defendant is without sufficient knowledge or information to form a belief as to

- the truth of the allegations contained in paragraph 3, and on that basis denies each and every allegation contained therein.
- Defendant admits that it is a corporation, with its principal place of business in 4. California at the stated address. Defendant denies that it is in the business of "collecting" dishonored checks" or that it operates under color of state law, which is a legal conclusion, and further, denies the remaining allegations, if any, contained in paragraph 4.
- Defendant admits that Don R. Mealing was employed as President of ACCS, 5. but denies the remaining allegations contained in paragraph 5.
- 6. Defendant admits that Lynn R. Hasney was employed by ACCS as Executive Vice President of operations, but denies the remaining allegations contained in paragraph 6.
- 7. Defendant denies that it is in "the collection business" and that Inc. Fundamentals "works in concert" with it. Defendant is without sufficient knowledge or information to form a belief as to the truth of the remaining allegations contained in paragraph 7, and on that basis denies each and every remaining allegation contained therein.
- Defendant denies that it is in "the collection business" and that Fundamental 8. Performance Strategies "works in concert" with it. Defendant is without sufficient knowledge or information to form a belief as to the truth of the remaining allegations contained in paragraph 8, and on that basis denies each and every other allegation contained therein.
- Defendant denies that it is in "the collection business" and that Fulfillment 9. Unlimited, Inc. "worked in concert" with it. Defendant is without sufficient knowledge or information to form a belief as to the truth of the remaining allegations contained in paragraph 9, and on that basis denies each and every other allegation contained therein.

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	10.	Defendant denies that it is in "the collection business" and that ACCS
Admini	istratio	n, Inc. "worked in concert" with it. Defendant is without sufficient knowledge
or info	rmatio	n to form a belief as to the truth of the remaining allegations contained in
paragra	aph 10,	and on that basis denies each and every remaining allegation contained therein

- 11. Defendant admits that Mr. Green was employed by ACCS as a Case Coordinator. Defendant denies the remaining allegations contained in paragraph 11.
 - 12. Defendant denies the allegations contained in paragraph 12.
- 13. Defendant admits that Mr. Kramer is employed by ACCS as a Case Coordinator. Defendant denies the remaining allegations contained in paragraph 13.
- 14. Defendant admits that Ms. Lopez was employed by ACCS as a Case Coordinator. Defendant denies the remaining allegations contained in paragraph 14.
- 15. Defendant is without sufficient knowledge or information to form a belief as to the truth of the allegations contained in paragraph 15, and on that basis denies each and every allegation contained therein.
- Defendant denies the allegations contained in paragraph 16, including that 16. Defendant has acted under color of state law, which is a legal conclusion.
 - 17. Defendant denies the allegations contained in paragraph 17.
 - 18. Defendant denies the allegations contained in paragraph 18.
- Defendant admits that it is not an employee of the District Attorney of Santa 19. Clara County or an employee of any other California government entity.
- 20. Defendant is without sufficient knowledge or information to form a belief as to the truth of the allegations contained in paragraph 20, and on that basis denies each and every allegation contained therein.
- Defendant admits that it has contracted with district attorneys in several 21. California counties to administer misdemeanor bad check restitution programs. Defendant

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22. Defendant denies the allegations contained in paragraph 22.

denies the remaining allegations contained in paragraph 21.

- 23. Defendant admits that all of the misdemeanor bad check restitution programs with which it is affiliated in California operate under the same laws and that each program is tailored by the local district attorney. Defendant denies the remaining allegations contained in paragraph 23.
- 24. Defendant admits that it maintains records pursuant to the terms of its contracts with district attorneys. Defendant denies the remaining allegations contained in paragraph 24.
- 25. Defendant admits that it receives compensation according to its contracts with district attorneys in California. Defendant denies the remaining allegations contained in paragraph 25.
- 26. Defendant admits that the Santa Clara County District Attorney receives a portion of the administrative fees as provided in the applicable administrative services contract. Defendant denies the remaining allegations contained in paragraph 26.
- 27. Defendant is without sufficient knowledge or information to form a belief as to the truth of the allegations contained in paragraph 27, and on that basis denies each and every allegation contained therein.
- 28. Defendant admits that on or about June 11, 2001, plaintiff wrote a bad check in the amount of \$95.02 to Fry's Electronics Store in Palo Alto, California, but is without sufficient knowledge or information to form a belief as to the remaining allegations contained in paragraph 28, and on that basis denies each and every remaining allegation.
- 29. Defendant is without sufficient knowledge or information to form a belief as to the truth of the allegations contained in paragraph 29, and on that basis denies each and every allegation contained therein.
 - 30. Defendant admits that an "Official Notice" letter dated October 3, 2001 was sent

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to plaintiff from the Santa Clara County District Attorney Bad Check Restitution Program, that a copy of said letter is attached as Exhibit 1 to the complaint, and that said letter speaks for itself. Defendant denies the remaining allegations contained in paragraph 30.

- 31. Defendant admits that plaintiff made a partial payment of \$95.02 to the Santa Clara County District Attorney Bad Check Restitution Program, but is without sufficient information or knowledge to form a belief as to the remaining allegations contained in paragraph 31.
 - 32. Defendant denies the allegations contained in paragraph 32.
- 33. Defendant admits that it sent Fry's Electronics \$47.51 in the form of a partial payment, which is 50% of the \$95.02. Defendant denies the remaining allegations contained in paragraph 33.
 - 34. Defendant denies the allegations contained in paragraph 34.
- 35. Defendant admits that a "Notice of Failure to Comply" letter dated November 7, 2001 was sent to plaintiff from the Santa Clara County District Attorney Bad Check Restitution Program, that a copy of said letter is attached as Exhibit 2 to the complaint, and that said letter speaks for itself. Defendant denies the remaining allegations contained in paragraph 35.
- 36. Defendant admits that an "Official Notice" letter dated December 5, 2001 was sent to plaintiff from the Santa Clara County District Attorney Bad Check Restitution Program, that a copy of said letter is attached as Exhibit 3 to the complaint, and that said letter speaks for itself. Defendant denies the remaining allegations contained in paragraph 36.
- 37. Defendant admits that on or about May 26, 2001, plaintiff wrote a bad check in the amount of \$81.99 to Fry's Electronics, but is without sufficient knowledge or information to form a belief as to the remaining allegations contained in paragraph 37, and on that basis denies those allegations.

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	50.	Deterior 3, 2001, prantiti wrote a bad
check	in the a	mount of \$240.00 to the South Peninsula Veterinary Emergency Clinic, but is
witho	ut suffic	cient knowledge or information to form a belief as to the remaining allegations
contai	ned in p	paragraph 38, and on that basis denies those allegations.
	39	Defendant admits that a letter dated May 28, 2002 was sent to plaintiff from t

- 39. Defendant admits that a letter dated May 28, 2002 was sent to plaintiff from the Santa Clara County District Attorney Bad Check Restitution Program, that a copy of said letter is attached as Exhibit 4 to the complaint, and that said letter speaks for itself. Defendant denies the remaining allegations contained in paragraph 39.
- 40. Defendant admits that a "Notice of Failure to Comply" letter dated July 1, 2002 was sent to plaintiff from the Santa Clara County District Attorney Bad Check Restitution Program, that a copy of said letter is attached as Exhibit 5 to the complaint, and that said letter speaks for itself. Defendant denies the remaining allegations contained in paragraph 40.
- 41. Defendant admits that plaintiff made a partial payment of \$411.99 to the Santa Clara County District Attorney Bad Check Restitution Program, but is without sufficient information or knowledge to form a belief as to the truth of the remaining allegations contained in paragraph 41, and on that basis denies the remaining allegations contained in paragraph 41.
- 42. Defendant admits that it sent South Peninsula Veterinary Emergency Clinic \$142.50 and sent Fry's Electronics \$63.44. Defendant denies the remaining allegations contained in paragraph 33.
- 43. Defendant admits that plaintiff wrote a bad check in the amount of \$250.00 to the Humane Society of Santa Clara County, but is without sufficient knowledge or information to form a belief as to the truth of the remaining allegations contained in paragraph 43, and on that basis denies each and every remaining allegation contained in paragraph 43.
 - 44. Defendant admits that an "Official Notice" letter dated March 3, 2003 was sent

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- to plaintiff from the Santa Clara County District Attorney Bad Check Restitution Program, that a copy of said letter is attached as Exhibit 6 to the complaint, and that said letter speaks for itself. Defendant denies the remaining allegations contained in paragraph 44.
- 45. Defendant admits that a "Notice of Failure to Comply" letter dated March 24, 2003 was sent to plaintiff from the Santa Clara County District Attorney Bad Check Restitution Program, that a copy of said letter is attached as Exhibit 7 to the complaint, and that said letter speaks for itself. Defendant denies the remaining allegations contained in paragraph 45.
- 46. Defendant admits that plaintiff made a partial payment of \$210 to the Santa Clara County District Attorney Bad Check Restitution Program, but is without sufficient information or knowledge to form a belief as to the truth of the remaining allegations contained in paragraph 46, and on that basis denies each and every remaining allegation contained in paragraph 46.
 - 47. Defendant denies the allegations contained in paragraph 47.
- 48. Defendant admits that a letter dated May 27, 2003 was sent to plaintiff from the Santa Clara County District Attorney Bad Check Restitution Program, that a copy of said letter is attached as Exhibit 8 to the complaint, and that said letter speaks for itself. Defendant denies the remaining allegations contained in paragraph 48.
- 49. Defendant admits that plaintiff wrote a bad check to Glass 4 Less, but is without sufficient knowledge or information to form a belief as to the truth of the remaining allegations contained in paragraph 49, and on that basis denies each and every remaining allegation contained in paragraph 49.
- 50. Defendant admits that an "Official Notice" letter dated April 9, 2003 was sent to plaintiff from the Santa Clara County District Attorney Bad Check Restitution Program, that a copy of said letter is attached as Exhibit 9 to the complaint, and that said letter speaks for

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lenkins Goodman Neuman & Hamilton LLP 417 Montgomery St. 10th Floor San Francisco, CA 34104 itself. Defendant denies the remaining allegations contained in paragraph 50.

- 51. Defendant admits that a letter dated June 9, 2003 was sent to plaintiff from the Santa Clara County District Attorney Bad Check Restitution Program, that a copy of said letter is attached as Exhibit 10 to the complaint, and that said letter speaks for itself.

 Defendant denies the remaining allegations contained in paragraph 51.
- 52. Defendant admits that plaintiff wrote a bad check to Gymboree, but is without sufficient knowledge or information to form a belief as to the truth of the remaining allegations contained in paragraph 52, and on that basis denies each and every remaining allegation contained in paragraph 52.
- 53. Defendant admits that an "Official Notice" letter dated November 25, 2003 was sent to plaintiff from the Santa Clara County District Attorney Bad Check Restitution Program, that a copy of said letter is attached as Exhibit 11 to the complaint, and that said letter speaks for itself. Defendant denies the remaining allegations contained in paragraph 53.
- 54. Defendant admits that prior to April 22, 2002, plaintiff wrote a bad check to Goodwill Industries. Defendant is without sufficient knowledge or information to form a belief as to the truth of the remaining allegations contained in paragraph 54, and on that basis denies each and every remaining allegation contained in paragraph 54.
 - 55. Defendant denies the allegations contained in paragraph 55.
 - 56. Defendant denies the allegations contained in paragraph 56.
- 57. Defendant is without sufficient knowledge or information to form a belief as to the truth of the allegations contained in paragraph 57 and thus denies each and every allegation contained therein.
 - 58. Defendant denies the allegations contained in paragraph 58.
- 59. Defendant admits that prior to January 2003, letters were sent to plaintiff from the Santa Clara County District Attorney Bad Check Restitution Program. Defendant denies

any remaining allegations contained in paragraph 59.

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Defendant admits that a letter dated January 2, 2003 was sent to plaintiff from 60. the Santa Clara County District Attorney Bad Check Restitution Program, that a copy of said letter is attached as Exhibit 12 to the complaint, and that said letter speaks for itself. Defendant denies the remaining allegations contained in paragraph 60.

- Defendant admits that a "Notice of Failure to Comply" letter dated May 28, 61. 2003, was sent to plaintiff from the Santa Clara County District Attorney Bad Check Restitution Program, that a copy of said letter is attached as Exhibit 13 to the complaint, and that said letter speaks for itself. Defendant denies the remaining allegations contained in paragraph 61.
- Defendant admits that a letter dated June 9, 2003 was sent to plaintiff from the 62. Santa Clara County District Attorney Bad Check Restitution Program, that a copy of said letter is attached as Exhibit 14 to the complaint, and that said letter speaks for itself. Defendant denies the remaining allegations contained in paragraph 62.
- Defendant admits that in 2005, plaintiff wrote a bad check in the amount of 63. \$26.62 to Cigarettes R Cheaper. Defendant is without sufficient knowledge or information to form a belief as to the truth of the remaining allegations contained in paragraph 63, and on that basis denies each and every remaining allegation contained in paragraph 63.
- 64. Defendant admits that an "Official Notice" letter dated November 23, 2005 was sent to plaintiff from the Sonoma County District Attorney Bad Check Restitution Program, that a copy of said letter is attached as Exhibit 15 to the complaint, and that said letter speaks for itself. Defendant denies the remaining allegations contained in paragraph 64.
- 65. Defendant is without sufficient knowledge or information to form a belief as to the truth of the allegations contained in paragraph 65, and on that basis denies those allegations.

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66.	Defendant admits that home study materials were sent to plaintiff from the
Sonoma Cou	nty District Attorney Bad Check Restitution Program, but is without sufficient
knowledge o	r information to form a belief as to the truth of the remaining allegations
contained in	paragraph 66, and on that basis denies each and every remaining allegation
contained in	paragraph 66.

- 67. Defendant denies the allegations contained in paragraph 67.
- 68. Defendant denies the allegations contained in paragraph 68.
- 69. Defendant denies the allegations contained in paragraph 69.
- 70. Defendant admits that most of the bad checks which are referred to it come from merchant victims. Defendant denies the remaining allegations contained in paragraph 70.
 - 71. Defendant denies the allegations contained in paragraph 71.
- 72. Defendant admits that the Santa Clara County District Attorney Bad Check Restitution Program discourages merchant victims from communicating with bad check writers after bad checks have been referred to the program. Defendant is without sufficient knowledge or information to form a belief as to the truth of the remaining allegations contained in paragraph 72, and on that basis denies each and every remaining allegation contained in paragraph 72.
- 73. Defendant denies the allegations contained in paragraph 73, but admits that letters from the Santa Clara County Bad Check Restitution Program speak for themselves.
 - 74. Defendant denies the allegations contained in paragraph 74.
- 75. Defendant is without sufficient knowledge or information to form a belief as to the truth of the allegations contained in paragraph 75, and on that basis denies each and every allegation contained therein.
 - 76. Defendant denies the allegations contained in paragraph 76.

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- 77. Defendant denies the allegations contained in paragraph 77.
- 78. Defendant admits that it requested information from the bank of at least one of the named plaintiffs in this lawsuit in discharging its administrative responsibilities to the Santa Clara County District Attorney, as directed by the District Attorney's Office and pursuant to statute. Defendant denies the remaining allegations contained in paragraph 78.
- 79. Defendant denies the allegations contained in paragraph 79, including in its subparts.
- 80. Defendant denies the allegations contained in paragraph 80, including in its subparts.
 - 81. Defendant denies the allegations contained in paragraph 81.
 - 82. Defendant denies the allegations contained in paragraph 82.
 - 83. Defendant denies the allegations contained in paragraph 83.
- 84. Defendant is without sufficient knowledge or information to form a belief as to the truth of the allegations contained in paragraph 84, and on that basis denies each and every allegation contained therein.
 - 85. Defendant denies the allegations contained in paragraph 85.
 - 86. Defendant denies the allegations contained in paragraph 86.
- 87. Defendant admits that it has contracted with district attorneys in California counties to administer misdemeanor bad check restitution programs. Defendant denies the remaining allegations contained in paragraph 87.
 - 88. Defendant denies the allegations contained in paragraph 88.
- 89. Defendant denies a validation notice as set forth in 15 U.S.C. § 1692g(a) was required to accompany the letters, which were admittedly sent without such notice. Defendant denies the remaining allegations contained in paragraph 89.
 - 90. Defendant denies a warning as set forth in 15 U.S.C. § 1692e(11) was required

to accompany the letters, which were admittedly sent without such notice.	Defendant denies
any remaining allegations contained in paragraph 90.	

- 91. Defendant denies the allegations contained in paragraph 91.
- 92. Defendant denies the allegations contained in paragraph 92.
- 93. Defendant denies the allegations contained in paragraph 93.
- 94. Defendant denies the allegations contained in paragraph 94.
- 95. Defendant denies the allegations contained in paragraph 95.
- 96. Defendant admits that partial payments are distributed pursuant to the terms of its contracts with district attorneys. Defendant denies the remaining allegations contained in paragraph 96.
 - 97. Defendant denies the allegations contained in paragraph 97.
- 98. Defendant admits that this case purports to be brought as a class action, but denies that the case is appropriate for class certification and denies the remaining allegations contained in paragraph 98.
 - 99. Defendant denies the allegations contained in paragraph 99.
- 100. Defendant denies the allegations contained in paragraph 100, including in its subparts.
 - 101. Defendant denies the allegations contained in paragraph 101.
 - 102. Defendant denies the allegations contained in paragraph 102.
 - 103. Defendant denies the allegations contained in paragraph 103.
- 104. Defendant denies the allegations contained in paragraph 104, including in its subparts.
- 105. Defendant admits that plaintiffs request class certification, but denies that the case is appropriate for class certification and denies the remaining allegations contained in paragraph 105.

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	107.	Defendant admits that Article I, S	Section 1 of the California Constitution speaks
for itse	lf, but	denies that it applies to this case.	Defendant denies the remaining allegations
contain	ed in	paragraph 107.	

Defendant incorporates all responses previously asserted as though set forth

- 108. Defendant denies the allegations contained in paragraph 108.
- Defendant admits that an example "Request for Information" is attached as 109. Exhibit 16 to the complaint. Defendant denies the remaining allegations contained in paragraph 109.
- Defendant admits that it has contracted with district attorneys in California 110. counties to administer misdemeanor bad check restitution programs, and that pursuant to statute some district attorneys direct Defendant to request bank records under specified circumstances. Defendant denies the remaining allegations contained in paragraph 110, which are legal conclusions.
- Defendant denies the allegations contained in paragraph 111, which are legal 111. conclusions.
- 112. Defendant admits that Cal. Govt. Code § 7480(b) speaks for itself, and denies the allegations contained in paragraph 112, which are legal conclusions.
 - 113. Defendant denies the allegations contained in paragraph 113.
- Defendant is without sufficient knowledge or information to form a belief as to 114. the truth of the allegations contained in paragraph 114, and on that basis denies each and every allegation contained therein.
- Defendant is without sufficient knowledge or information to form a belief as to 115. the truth of the allegations contained in paragraph 115, and on that basis denies each and every allegation contained therein.

116. Defendant admits that it has contracted with district attorneys in California
counties to administer misdemeanor bad check restitution programs, and that pursuant to
statute some district attorneys direct Defendant to request bank records under specified
circumstances. Defendant denies any remaining allegations contained in paragraph 116.

- 117. Defendant incorporates all responses previously asserted as though set forth herein.
- 118. Defendant denies the allegations contained in paragraph 118, including in its subparts, with the following exceptions:
- 118(a). Defendant denies a validation notice as set forth in 15 U.S.C. §
 1692g(a) was required to accompany letters from the Santa Clara County District Attorney
 Bad Check Restitution Program, which were admittedly sent without such notice. Defendant denies the remaining allegations contained in paragraph 118(a).
- 118(b). Defendant denies a warning as set forth in 15 U.S.C. § 1692e(11) was required in letters from the Santa Clara County District Attorney Bad Check Restitution Program, which were admittedly sent without such warning. Defendant denies the remaining allegations contained in paragraph 118(b).
- 119. Defendant incorporates all responses previously asserted as though set forth herein.
- 120. Defendant admits the allegations contained in paragraph 120, but denies that plaintiffs have stated a claim or are entitled to any relief under CUBPA.
 - 121. Defendant denies the allegations contained in paragraph 121.
 - 122. Defendant denies the allegations contained in paragraph 122.
 - 123. Defendant denies the allegations contained in paragraph 123.
 - 124. Defendant denies the allegations contained in paragraph 124.
 - 125. Defendant denies the allegations contained in paragraph 125.

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<u>AFFIRMATIVE DEFENSES</u>

I.

Plaintiffs' Amended Consolidated Complaint fails to state a claim upon which relief can be granted.

П.

The court should abstain from exercising jurisdiction over this case based upon principles of federalism and comity.

III.

Subject matter jurisdiction is lacking with respect to plaintiffs' federal law claims and the court should decline to exercise supplemental jurisdiction over the state law claims.

IV.

Plaintiffs' claims can not and should not be maintained as a class action because those claims fail to meet the necessary requirements for certification as a class or collective action, including, *inter alia*, numerosity, commonality, typicality, predominance, superiority, adequacy of the class representatives, adequacy of class counsel, and similarity.

V.

Neither plaintiffs' claims, nor those claims of the purported members of the putative classes as defined, based on the facts alleged in the Amended Consolidated Complaint, are governed by the FDCPA. Accordingly, for this and other reasons, plaintiffs' claims, or some of them, and those of the putative classes, or some of them, are barred in whole or in part because plaintiffs lack standing.

VI.

Neither plaintiffs' claims, nor those claims of the purported members of the putative classes as defined, based on the facts alleged in the Amended Consolidated Complaint, are governed by CUBPA. Accordingly, for this and other reasons, plaintiffs' claims, or some of

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them, and those of the putative classes, or some of them, are barred in whole or in part because plaintiffs lack standing.

VII.

Plaintiffs' claims and the claims of each purported member of the putative classes as defined, are barred in whole or in part by the doctrine of laches.

VIII.

Plaintiffs' claims and the claims of each purported member of the putative classes as defined, are barred in whole or in part by the doctrine of unclean hands.

IX.

Plaintiffs' damages, if any, are the result of their own acts or omissions and cannot be attributed to the acts or omissions of defendant.

X.

Plaintiffs' claims and the claims of each purported member of the putative classes as defined, are barred in whole or in part because plaintiffs and said putative class members knowingly and voluntarily submitted to the actions alleged in the Amended Consolidated Complaint.

XI.

To the extent the FDCPA is found to apply to defendant (which application is denied), any violation of the FDCPA was unintentional and resulted from a bona fide error notwithstanding the maintenance of procedures reasonably adopted to avoid such error.

XII.

To the extent the FDCPA is found to apply to defendant (which application is denied), defendant is specifically exempted from liability under the FDCPA

XIII.

Plaintiffs' claims for equitable relief and those equitable relief claims of each purported

member of the putative classes as defined, or some of them, are barred in whole or in part

because, based on the facts in the Amended Consolidated Complaint, equitable relief is

unavailable.

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XIV.

Plaintiffs' claims and the claims of each purported member of the putative classes as defined, or some of them, based on the facts alleged in the Amended Consolidated Complaint, are barred in whole or in part, because of the applicable statute of limitations.

XV.

Plaintiffs' claims and the claims of each purported member of the putative classes as defined, or some of them, based on the facts alleged in the Amended Consolidated Complaint, are barred in whole or in part, because of the Eleventh Amendment to the U.S. Constitution.

XVI.

Plaintiffs' claims and the claims of each purported member of the putative classes as defined, or some of them, based on the facts alleged in the Amended Consolidated Complaint, are limited in whole or in part, because plaintiffs themselves were careless and negligent and contributed to the proximate cause of their alleged losses, and any recovery by plaintiffs should be reduced or eliminated based upon principles of comparative fault.

XVII.

Plaintiffs' claims and the claims of each purported member of the putative classes as defined, or some of them, based on the facts alleged in the Amended Consolidated Complaint, are limited in whole or in part, because plaintiffs failed to reasonably mitigate their losses, which mitigation would have occurred had plaintiffs acted with reasonable diligence.

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DEMAND FOR JURY TRIAL

Defendant demands a jury trial.

Dated: January 3, 2007

JENKINS, GOODMAN, NEUMAN &

HAMILTON LLP

CHARLES D. JENKINS

DAN D. KIM

Attorneys for Defendant American Corrective

Counseling Services, Inc.

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